

FIVE TOWN CABLE ADVISORY COMMITTEE
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE

**The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting
September 11th, 2018, 6:30pm
Stockbridge Town Offices, 50 Main Street, Stockbridge, MA**

AGENDA

6:30 PM – Call to Order

**Welcome new representatives from Great Barrington and Lenox
Reading and approval of minutes of meeting June 12th, 2018**

CTSB Report

- Update on upgrade of TWC/CTSB origination site fiber upgrades
- For discussion: Members, volunteers and donations needed

Spectrum Report

- CTSB not available in starter/basic tier per FCC rule, yet channels 16, 17 & 18 are still empty
- CTSB still not listed in the Guide nor is it in the Spectrum channel line-up
- Loss of WCVB (channel 5 empty):
 - Statewide elections coming up
 - No coverage in Spectrum channel line-up
 - No news from Massachusetts State Government covered within Spectrum channel line-up
 - No news and High School sports from Berkshires covered in Spectrum line-up
 - Single channel line-up for all of Berkshire County
- Loss of WWLP – No coverage of Congressional Democratic Primary Debate August 22nd, 2018
- Charter/Spectrum earnings report
- Spectrum's communications need to improve
- Channel line-up changes without proper public notice
- "Peg Fee" pass through funds accounting – year-to-date
 - Billing increased from \$.19 to \$.33 without our consent
- System maintenance cut?
- Subscriber complaints
 - Software updates to DVR boxes and whole system
 - Price gouging – Double billing
 - Problems getting through on phone
 - Inconsistent information from Customer Service Representatives
- Response to questions/issues raised at June meeting
- Subscriber questionnaire 2019

Citizen Speak

Old Business

New business

- New York State actions against Charter/Spectrum

Other Business

Set next meeting date and time, December 11th, 2018, 6:30 PM, in Lee

Adjourn

