

FIVE TOWN CABLE ADVISORY COMMITTEE
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE

The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting
September 10th, 2019, 6:30pm
Town Hall, 6 Walker Street, Lenox

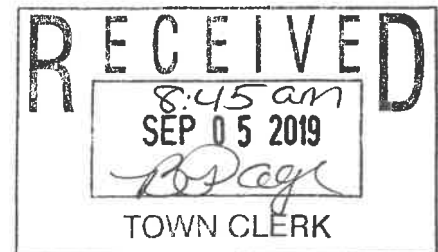
AGENDA

6:30 PM – Call to Order

Reading and approval of minutes of meeting June 11th, 2019

CTSB Report

CTSB channel identification in guide still not reading CTSB
PSA schedule - Where and when as discussed in September *
For discussion - Members, volunteers and donations needed



Spectrum Report

Subscriber complaints -

- Billing changes – payment window – customer service information inconsistent

Status of WCVB and WWLP – WWLP programming at no charge to Spectrum – not in HD

CTSB not available in starter/basic tier per FCC rule, channels 16, 17 & 18

CTSB still not listed in the Guide

Spectrum channel line-up not coming up

On-going lack of local coverage on Spectrum's own news channels

- No news from Massachusetts State Government covered on Spectrum's own channels
- Little to no news from Berkshires covered on Spectrum's own channels

Spectrum's communications still lacking in veracity

Responses to questions/issues raised at March and June Meetings

Subscriber questionnaire 2019 *

FCC proposed changes relating to Franchise Fees to be enacted – Resolution & Letter to the Massachusetts Attorney General

Old Business

New Business

Other Business

Set next meeting date and time, December 10th, 2019, 6:30 PM, Lee

Adjourn

* No communication on this subject since March meeting.