

**FIVE TOWN CABLE ADVISORY COMMITTEE**  
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

**PUBLIC NOTICE**

**The Five Town Cable Advisory Committee will hold its  
Regular Quarterly Meeting  
Tuesday, September 12, 2017 at 6:30 PM  
Town Office, Selectmen's Meeting Room  
50 Main Street, Stockbridge, MA**

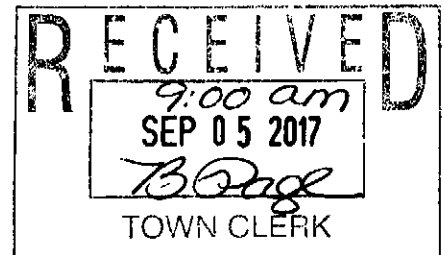
**Agenda**

**Call to Order**

**Reading and approval of minutes June 13, 2017**

**CTSB Report**

- CTSB Quarterly Report
- Update on upgrade of TWC/CTSB origination sites
  - Fiber upgrades complete?
  - Lee Transmission problem
  - CTSB reimbursed for fiber cards to replace analog cards supplied?
  - For discussion: Volunteers and donations needed



**Spectrum Report**

- Quarterly Report to include all issues requested:
  - Breach of License Agreement - Notification requirements not being met
  - "Peg Fee" pass through funds accounting – year-to-date
  - Subscriber questionnaire results
  - Silver Street, Lee, MA - Office hours
  - On-going intermittent freezing of signals - both video and audio status
- For discussion: Spectrum communications need to improve:
  - Customer Service – Sheffield subscriber difficulties with Spectrum error compounded by harassment
  - Changes resulting from consolidation of the companies not described at last meeting
    - Fiber Plans?
    - High School Football?
    - Springfield Archdiocese programming?
    - Single channel line-up for all of Berkshire County?
  - Clarification of:
    - WSHM not on Spectrum app
    - Not communicating loss of Legacy status if changes are made to service
    - Not communicating available discount info correctly
    - Spectrum Commercials- frequency, accuracy, attitude

**Old Business**

**New business**

West Stockbridge

**Other Business/Citizen Speak**

Berkshire broadband expansion

**Set next meeting date and time, December 12<sup>th</sup>, 2017, 6:30 PM, in Great Barrington**

**Adjourn**