FIVE TOWN CABLE ADVISORY COMMITTEE

Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE

The Five Town Cable Advisory Committee will hold its Regular Quarterly Meeting

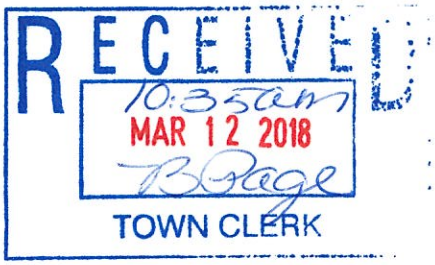
~~Tuesday, March 13, 2018, 6:30pm~~ – POSTPONED DUE TO SNOWSTORM

NEW DATE – TUESDAY, MARCH 20, 2018 6:30pm

AGENDA REMAINS THE SAME

Town Hall, 21 Depot Square, Sheffield

Agenda



6:30 PM – Call to Order

Reading and approval of minutes of December 19, 2017

CTSB Report

- Annual payment
- Update on upgrade of TWC/CTSB origination sites
- Fiber upgrades
- Fiber card replacements for obsolete analog cards not supplied by Spectrum
- For discussion: Members, volunteers and donations needed

Spectrum Report

Breach of License Agreement – Encryption cost ramifications to subscribers
Transition to encrypted service:

- CTSB not available in starter/basic tier per agreement (channels16,17,18)
- Subscriber complaints:
  - Inconsistent information from Customer Service Representatives
  - Channel availability
  - Charges for each decryption box
  - Charges for Guide
- Unanticipated problems and complaints

Spectrum's communications need to improve: Channel line-up changes
Discussions at last meeting awaiting responses:

- High School Sports in the Berkshires
- Single channel line-up for all of Berkshire County

"Peg Fee" pass through funds accounting – year-to-date
Subscriber questionnaire results

Citizen Speak

Old Business

New business

Town Executives' progress
Report on Attorney General's office involvement and request
Report on Elizabeth Warren's office activity

Other Business

Berkshire broadband expansion
Lanesboro report

Set next meeting date and time, June 12th, 2018, 6:30 PM, in Lenox

Adjourn