

FIVE TOWN CABLE ADVISORY COMMITTEE
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE

**The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting
December 10th, 2019, 6:30pm
CTSB, 40 Limestone Road, Lee**

AGENDA



6:30 PM – Call to Order

Reading and approval of minutes of meeting September 10th, 2019

Walking Tour of CTSB facility

CTSB Report

CTSB not available in starter/basic tier per FCC rule, channels 16, 17 & 18 *

CTSB channel identification in guide continues not to be available. It has not been since the transition to required converter boxes *

PSA schedule - Not discussed in September - information requested not provided in written Spectrum report *

Fall Festival of Shakespeare

For discussion - Members, volunteers and donations and creative solutions needed

Retirement for Station Manager

Spectrum Report

Spectrum not represented at September CAC meeting - breach of agreement Section 7.4 (b) of the License agreements

Announced rate increase

Subscriber complaints -

- Billing date changes/payment window – customer service information inconsistent. *

Status of WCVB and – WWLP programming offered at no charge to Spectrum – WSHM (Channel 3) not in HD

On-going lack of local coverage on Spectrum's own news channels *

- Insulting TV Spots for Spectrum indicating, "...we cover your neighborhood."
- No news from Massachusetts State Government covered on Spectrum's own channels continues
- Little to no news from Berkshires covered on Spectrum's own channels

Communication with CAC lacking – answers requested within 30 days not forthcoming *

Responses to questions/issues raised at March and June Meetings *

Subscriber questionnaire 2019 *

Letter to the Massachusetts Attorney General/ DTC

Old Business

New business

Other Business

Set next meeting date and time, March 10th, 2020, 6:30 PM, in Stockbridge

Adjourn

* No communication on this subject since last meeting.